

KanCare Autism ABA Program Quick Reference Guide

<p>ID Card</p>	
<p>Clinician is Responsible for:</p>	<p>Verifying benefits/eligibility online at uhcprovider.com or call the Behavioral Health number located on the back of the member's ID card 1-855-802-7095</p> <ul style="list-style-type: none"> • Obtaining authorization as necessary • Being familiar with the Network Manual located on our web site: providerexpress.com >Guidelines / Policies & Manuals> Network Manual
<p>Prior Authorization</p>	<p>All autism services require prior authorization:</p> <ul style="list-style-type: none"> • Verify benefits/eligibility online at providerexpress.com or call the Behavioral Health number located on the back of the member's ID card • Prior Authorization can be obtained via Treatment Authorization Request Form and submitted either <ul style="list-style-type: none"> ○ Online at https://optumpeeraccess.secure.force.com/ABAtreatment/ ○ Or via fax at 1-855-268-9392
<p>Claims Paper Submission</p>	<p>Mail paper claims to:</p> <ul style="list-style-type: none"> • United Healthcare, P.O. Box 5270, Kingston, NY 12402 • All autism provider services must be billed on a Form 1500 • Submission should occur within 90 days of date of service
<p>Electronic Submission</p>	<p>Submit claims online through:</p> <ul style="list-style-type: none"> • Front End Billing (FEB) (information can be found at kmap-state-ks.us) • Payer ID for submitting claims using the EDI clearing house is 96385
<p>Claim Status</p>	<p>Claims status can be obtained by calling Customer Service Center:</p> <ul style="list-style-type: none"> • 1-855-802-7095 • Or through the Web portal at providerexpress.com or uhcprovider.com
<p>Claim Appeals</p>	<p>Claim appeals process:</p> <ul style="list-style-type: none"> • Appeals must be requested within 120 calendar days of disposition on the remittance report (Explanation of Benefits) • Mailed to Optum, 10895 Grandview Dr. Suite 200, Overland Park, KS 66210-1562
<p>Update Practice Info</p>	<p>You can update your practice information by contacting your designated Autism Network Manager.</p>
<p>Disclaimer</p>	<p>Information contained herein is subject to change. Please contact your Network Manager with any questions.</p>
<p>Network Management</p>	<p>Mitchell Rogers, Specialty Network Manager Email: Mitch_Rogers@optum.com</p>