



Change Index for National Network Manual - September 2022 edition

Distributed – 15 July 2022

(NOTE: The change index does not include minor changes to content or formatting)

SECTION	PAGE	CHANGE TO CONTENT
Throughout the manual	Multiple All	<ul style="list-style-type: none"> ALERT term eliminated and Wellness Assessment will be used going forward Branding change with new logo and colors
Resource Guide	4, 8	<ul style="list-style-type: none"> ALERT online scorecards changed to Wellness Assessment Dashboard ALERT_CNS_Ref@uhc.com email changed to WellnessAssessmentDashbard@optum.com
Frequently Asked Questions	11, 12	<ul style="list-style-type: none"> ALERT page changed to Wellness Assessment on Provider Express EAP: <ul style="list-style-type: none"> Clarified question on identification as an EAP provider
Glossary of Terms	20 - 28	<ul style="list-style-type: none"> ALERT term deleted
Network Requirements	34	<ul style="list-style-type: none"> Contractual Obligation of Written Notification of Status Changes <ul style="list-style-type: none"> Changed the term Contracting Manager to Provider Relations Advocate for Facilities
Benefit Plans, Authorizations, EAP and Access to Care	43	<ul style="list-style-type: none"> Authorization or Notification for Inpatient and Sub-acute Services <ul style="list-style-type: none"> Replaced 24 hours with one business day Routine and Non-Routine Outpatient Services <ul style="list-style-type: none"> Removal of prior authorization language for code 90837/90838 ALERT changed to Wellness Assessment
Achievements in Clinical Excellence (ACE) Clinicians	72-73	<ul style="list-style-type: none"> Changed benefits program language
Compensation and Claims Processing	74	<ul style="list-style-type: none"> Compensation <ul style="list-style-type: none"> Added sentence regarding the contract rate for admission for MH/SUD services