



**Re: Optum will become the Behavioral Health vendor for Medica HeathCare and Preferred Care Partners Medicare Advantage and Dual Special Needs Plan members**

Dear Provider:

United Behavioral Health, operating under the brand Optum, is pleased to inform you that effective 8/1/17; Optum will be the behavioral health vendor for the following health plans in the counties as listed below:

- **Medica Healthcare:** Broward and Miami-Dade Counties
- **Preferred Care Partners:** Palm Beach, Broward and Miami-Dade Counties

Starting on 8/1/2017, members must receive their behavioral health care services from an Optum participating network provider. Reimbursement for covered services rendered to these members will be paid in accordance with the existing all payer payment provisions of your Agreement.

Enclosed is an example of a health care ID card for these members. **Please be aware that you are an in-network provider for patients with this coverage and must accept referrals from us as you normally do.** You can refer to the information on the back of the patient's ID card for customer service and claims submission information to ensure prompt payment for services you provide.

Please contact Optum Network Management at **877-614-0484** if you have questions.

Sincerely,

*Amy S. Rice*

Director, Behavioral Network Services, Southeast Region (FL, NC, SC, VI, PR, GU)

**OptumHealth | United Behavioral Health**

Enclosure