

## Provider Alert

### Annual Cultural Competency Training Requirements New York Behavioral Health Providers

The New York Department of Health (DoH) requires Participating OMH/OASAS licensed/designated health care professionals to take the "Think Cultural Health" training class and report completion of the training by Sept. 30, 2022, and annually thereafter. The NYDOH also requires us to keep a record of all UnitedHealthcare Community Plan participating providers who've taken this training. The training helps participating health care professionals provide more effective care delivery to enrollees and decrease health disparities.

UnitedHealthcare will accept the completion of either of the below State approved Cultural Competency trainings:

- United States Department of Health and Human Services (HHS), Office of Minority Health education program, *Think Cultural Health*. The training is online, free and offers several provider specific programs: **Home page > Education tab > Behavioral Health**  
[thinkculturalhealth.hhs.gov](http://thinkculturalhealth.hhs.gov)
- New York State previously approved cultural competency training for behavioral health providers available on Center for Practice Innovations (CPI) platform: **Click on CPI learning community**  
[omh.ny.gov/omhweb/bho/docs/cultural\\_competency\\_curriculum.pdf](http://omh.ny.gov/omhweb/bho/docs/cultural_competency_curriculum.pdf)

**Please Note:** Once your agency has completed the above requirement, please send us an email @ [nynetworkmanagement@optum.com](mailto:nynetworkmanagement@optum.com) attesting the requirement has been met with date of completion. All agencies are required to maintain the staff certificates of completion.

If you have any questions, please contact your assigned Provider Relations Advocate or submit your inquiry to the general network mailbox:

Email: [nynetworkmanagement@optum.com](mailto:nynetworkmanagement@optum.com)

Phone: **1-877-614-0484**