



Provider Express: Key Links

Provider Express has one single-minded goal: To make your experience with Optum better

providerexpress.com

First-time User

- Create a One Healthcare ID
- Required to access the secure pages

Navigating Optum

- Brief overview of Optum for new providers

Guided Tours

- Videos showing how to do key transactions on Provider Express
- Examples: Auth Inquiry, Claim Entry, Contact Us, Eligibility & Benefits, My Practice Info, Message Center and more...

Guidelines/Policies & Manuals

- Clinical Practice Guidelines
- Clinical Criteria
- State/Contract Specific Criteria
- National Network Manual

Commonly Used Quick Links

- [Behavioral Health Toolkits](#)
- [Claim Tips](#)
- [Add/Update Tax ID](#)
- [Forms](#)
- [MAUD / MOUD](#)
- [Optum Pay](#)

Contact the National Provider Service Line with any questions: 1-877-614-0484