

Updated Medicaid Billing Guidelines

Behavioral Health Urgent Care Centers

Beginning Sept. 1, 2025, designated Behavioral Health Urgent Care Centers must update their billing processes for Medicaid claims to use a bundled code for designated services.

Coding/Billing Requirements



Encounter Bundle Code

Behavioral Health Urgent Care Centers must bill using H2013, a daily bundled code for designated services, regardless of the number of services provided to the individual on that date. The bundled code should be billed using the modifier HB for adults and HA for children and adolescents.

Encounter Bundle

Procedure Code	Modifier	Procedure Description
H2013	HB	Psychiatric health facility service, per diem (Adult Services/members ages 21+)
H2013	HA	Psychiatric health facility service, per diem (Child/Adolescent Services/members younger than age 21)



Service Codes

In addition to the encounter bundle service code, Behavioral Health Urgent Care Centers must report the services provided within the bundle, with a zero charge, using the applicable service codes found in [MassHealth Bulletin 135](#).



GJ Modifier is No Longer Valid

In the past, certain behavioral health providers used the GJ modifier when billing for all services rendered on an urgent basis. This modifier can no longer be used.

- Mental Health Centers designated as Behavioral Health Urgent Care Centers will bill with the encounter bundle, HA or HB modifier and zero-bill codes instead of the GJ modifier.
- All Mental Health Centers that are not designated as Behavioral Health Urgent Care Centers will not be able to bill the GJ modifier when submitting claims for urgent services.



Telehealth Guidance

- When billing for services rendered via telehealth, providers should apply a telehealth place of service (POS) code and corresponding telehealth modifier to the actual service code lines (e.g., 90834, 90847) rather than the encounter code (e.g., H2013), though billing telehealth POS/modifier at both levels is acceptable but not required.
- Appropriate telehealth modifiers must be used on all claim lines that are submitted with a telehealth place-of-service code.

[Telemental Health Services Reimbursement Policy - Medicaid](#)

Questions?



Call MassHealth at **1-800- 841-2900** or email provider@masshealthquestions.com.