

## **Provider Training**

# Mass General Brigham Health Plan 2026 D-SNP Expansions: Senior Care Options and One Care Available in 8 Counties

Beginning Jan. 1, 2026, Optum will manage behavioral health services for members enrolled in two Massachusetts dual-eligible special needs plans (D-SNP): Mass General Brigham Senior Care Options (SCO) and Mass General Brigham One Care.

What's happening: Beginning Jan. 1, 2026, Optum will manage behavioral health

services for members enrolled in two new Massachusetts dual-

eligible special needs plans

Which plans: Mass General Brigham Senior Care Options (SCO) and Mass

General Brigham One Care

Where: These plans will now be available for members in 8 counties: Bristol,

Dukes, Essex, Middlesex, Nantucket, Norfolk, Plymouth and Suffolk

### Not familiar with these plans?

Both Mass General Brigham Health Plan and Optum Behavioral Health have scheduled one-hour training sessions to help you prepare to work with these new members next year.

#### Senior Care Options/One Care Training Sessions

MGBHP staff will give a comprehensive overview of the Dual Eligible Special Needs Plan (D-SNP) program, including key updates and eligibility criteria for both plans. Whether you're new to the program or need a refresher, this is a great opportunity to gain valuable insights and ask questions.

All sessions are scheduled for Noon – 1 pm ET. Each session will cover the same information.

- Wednesday, Dec. 17
- Tuesday, Dec. 23
- Tuesday, Dec. 30

#### **Optum Behavioral Health Training**

Attend to find out more about the administrative processes you'll follow to check member eligibility, request prior authorization, submit claims and appeals, review reimbursement policies, find Massachusetts-specific information and more. Optum staff will be on hand to answer questions.

#### **Additional Dates Added!**

Wednesday, Dec. 17 / 11 am – Noon ET

Wednesday, Jan. 7 / 1 – 2 pm ET



### **Register Today!**

Pick a date for each training that works best with your schedule. Then, just click the link to register.