



## Provider Alert

### Access to Health Services through Telehealth Options for Members Enrolled in Managed Care Entities

#### [Bulletin 355](#)

MassHealth will require usage of modifiers when billing for Telehealth Services for Massachusetts Medicaid members. Adherence to the requirements will be mandatory beginning April 1, 2023. Providers may begin using the modifiers prior to this date.

**Important:** Effective April 1, 2023, MassHealth **will deny** claims missing modifiers place of service (POS) code 02 and POS code 10.

#### **POS Codes:**

POS Code	Description
02	Telehealth provided other than in patient's home
10	Telehealth provided in patient's home

#### **Professional and Institutional Claim Modifier Requirements:**

Modifier	Service Description
95	to indicate counseling and therapy services rendered via audio-video telecommunications
93	to indicate services rendered via audio-only telehealth
FQ	to indicate counseling and therapy services provided using audio-only telecommunications
FR	to indicate a supervising practitioner was present through a real-time two-way, audio and video communication technology
GQ	to indicate services rendered via asynchronous telehealth

**Institutional Claim Modifier Requirements:**

Modifier	Service Description
GT	Modifier GT is required on the institutional claim, for the distant-site provider, when there is an accompanying professional claim containing POS 02 or 10.
95	Counseling and therapy services rendered via audio-video telecommunications
93	Services rendered via audio-only telehealth
FQ	Counseling and therapy services provided using audio-only telecommunications
FR	Supervising practitioner present through real-time two-way audio and video communication technology
GQ	Services rendered via asynchronous telehealth

**Important:** Modifier GT is required on the institutional claim for the distant site provider when there is an accompanying professional claim containing POS 02 or POS 10.

**BH Covered Codes (Modifier 93)** is to be allowed only for codes listed in Appendix T of the CPT coding book.

90791	90836	90846
90792	90837	90847
90832	90838	96116
90833	90839	99408
90834	90840	99409

**BH Covered Codes (Modifier 95)** is to be allowed only with codes listed in Appendix P of the CPT coding book.

90785	90840	99213	99307
90791	90846	99214	99308
90792	90847	99215	99309
90832	96116	99231	99310
90833	99202	99232	99408
90834	99203	99233	99409
90836	99204	99252	99417
90837	99205	99253	
90838	99211	99254	
90839	99212	99255	