



Important Information about Peer Services Billing for Harvard Pilgrim Health Care

H0038 is a shared code for Behavioral Health for Children and Adolescents (BHCA) and non-BHCA Peer Services. This information is specific to Commercial Harvard Pilgrim Fully Insured and ASO buy-up accounts situated in the State of Massachusetts, and to the providers in MA, NH, and CT that provide Peer Services for these plans. Providers are responsible for verifying member eligibility, benefits, and obtaining referrals/authorizations, if applicable, prior to providing services.

The chart below calls out differences between BHCA and Peer Services. Please ensure that you follow the applicable guidelines when billing the services.

H0038 HA/HS BHCA	H0038 Peer Services
<p>H0038 must be billed with either an HA or an HS modifier if providers are billing for Massachusetts BHCA Services.</p> <ul style="list-style-type: none"> No authorization is required H0038 HA: Therapeutic Mentoring H0038 HS: Family Support and Training BHCA covered services are effective 1/1/2021 96 units per day (per 15 minutes) Services are available to youth, up to the age of 18 	<p>H0038 must be billed without a modifier or with the HQ modifier if providers are billing for Peer Services.</p> <ul style="list-style-type: none"> Authorization is required H0038: Peer Services <ul style="list-style-type: none"> Only payable for MD, RN, PhD H0038 HQ: Peer Services Group Setting <ul style="list-style-type: none"> HQ modifier only payable for MSW No unit restrictions Services are available to eligible members, 18 years of age and older

About Peer Services

- H0038 Peer Services and H0038 HQ Peer Services Group Setting must be listed on provider’s fee schedule, and provider groups would need Supervisory Protocol in place according to their contract.
- Peer Services are eligible to be provided via Telehealth and the Telehealth cost share would apply. When billing for Telehealth, the appropriate Place of Service 02 and/or modifiers GT or 95 are required. Effective 1/1/22, Place of Service 10 may also be used.
- Peer Coaching Services are a form of community support services aimed at helping adults with behavioral health conditions feel empowered and engaged in their recovery or help parents of children with behavioral health issues navigate the healthcare system and better support their children.
- Performed by a Peer Specialist, Recovery Coach, or Parent Support Partner who has special training and has life experience in living and recovering from a serious mental illness or helping their own child.

Guidelines to Request Authorization

Providers can call the A&T Harvard Pilgrim Line to request authorization for Peer Services:

A&T Harvard Pilgrim Line: 1-888-777-4742

If you have any questions, or are interested in becoming contracted for Supervisory Protocol, contact Network Management:

Provider Service Line: 1-877-614-0484 or [Contact Us \(providerexpress.com\)](https://www.providerexpress.com)