



# Provider Alert

## Michigan access to standardized electronic prior authorization request transaction process

June 2023

### What is new?

Pursuant to Michigan [Senate Bill 247](#), as of June 1, 2023:

- Insurers or their designee utilization review organization must make available a standardized electronic prior authorization request transaction process utilizing an internet webpage, internet webpage portal or similar electronic, internet and web-based system.
- Insurers and health professionals must perform a prior authorization utilizing only a standard electronic prior authorization transaction process, which allows the transmission of clinical information, **effective 6-1-2023**, unless the health professional is not able to use the standard electronic prior authorization transaction process because of a temporary technological or electrical failure.

### Who does this apply to?

- All Michigan providers
- Membership: Michigan situated (state of issue), Commercial, Fully Insured accounts

### What do providers need to know?

Providers will have access to electronic prior authorization request options for all levels of care as of June 1, 2023.

Please refer to the list below for instructions on how to access the appropriate electronic authorization form or process:

- In-Network providers requesting Inpatient, Residential or Partial Hospitalization:
  - Log into [Provider Express](#). Select from menu: *Auth Option*. Select: *Review Online*.
- All Michigan providers requesting all other levels of care: [Michigan Authorization Forms](#)

Please utilize the electronic prior authorization form or process to request authorization for all levels of care as of June 1, 2023.

### Need additional assistance?

- For Benefit or Clinical questions, please call the phone number on the back of the member's insurance card.
- For Contract or Credentialing questions, please contact Provider Services at 877-614-0484.