



Bravo II Training for Crisis Providers

November 2021

Optum Virginia Provider Relations
and S.T.E.M. Team Leads



Presentation Agenda

- Welcome and Introductions
- Bravo II Overview
- Bravo II Licensing Requirements
- Bravo II Claims Impact
- Bravo II Service Authorization Process
- Q & A



What is Bravo II?

PROJECT BRAVO:

Behavioral Health Redesign for Access, Value & Outcomes, New Enhanced Behavioral Services

GOAL:

To fully implement behavioral health services that provide a full continuum of care to Medicaid members. This comprehensive system will focus on access to services that are:

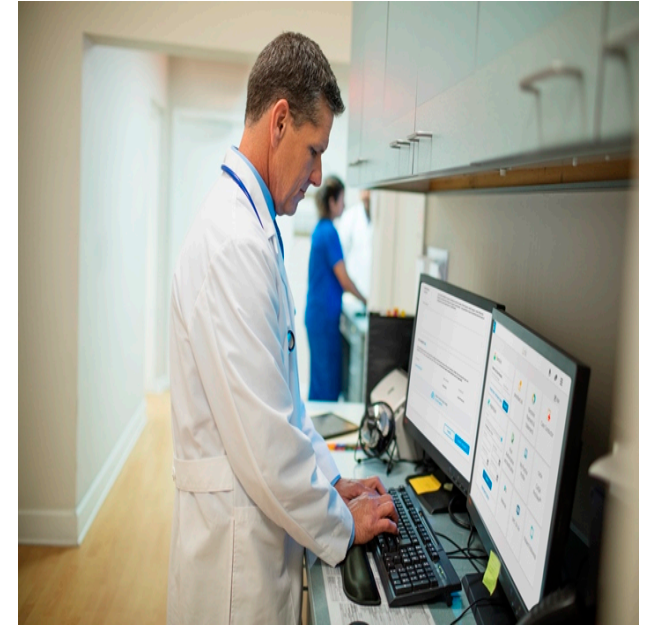
High Quality
Evidence-Based
Trauma-Informed
Cost Effective



How does Bravo II impact Crisis Stabilization Providers?

New Crisis Stabilization Services Effective December 1st include:

- Mobile Crisis Response
- Community Stabilization
- 23-Hour Crisis Stabilization
- Residential Crisis Stabilization (RCSU)



Bravo II Impact on Crisis Stabilization Provider Licenses

| Project BRAVO/Enhancement Services | DBHD License | DBHDS License Numbers |
|------------------------------------|-------------------------------------|--|
| Mobile Crisis Response | Outpatient Srv/Crisis Stabilization | License #07-006 |
| Community Stabilization | Outpatient Srv/Crisis Stabilization | License #07-006 |
| 23-Hour Crisis Stabilization | Outpatient Srv/Crisis Stabilization | License #07-006 |
| Residential Crisis Stabilization | MH Crisis Stabilization | License #01-019 (adults) License #01-020 (children) |
| Multisystemic Therapy (MST) | Intensive-In-Home | License #05-001 |
| Functional Family Therapy (FFT) | MH Outpatient Service | License #07-003 |

To view the full October 21 memo outlining changes to Emergency Services licenses click [here](#).



Bravo II Claims Impact

- Claims submitted on or after December 1st will be paid in accordance with the billing guidelines outlined in the DMAS notification
- Optum has developed a claims crosswalk for your use and it will be posted to the BRAVO II section of [Provider Express](#) in the announcements section by November 15th.
- Questions concerning claims payment should be directed to tools found on Provider Express [Contact Us \(providerexpress.com\)](#) or they can be sent to your assigned provider relations contact for review and resolution.



| Service Description | Denial Reason & Remark on PRA | Action Required | Procedure Code | Modifier/POS | Is Auth Required After 12/1/21? | Date of Service (DOS) Before: 12/01/2021 | Date of Service (DOS) After: 12/01/2021 |
|---|-------------------------------|---|----------------|--------------|---------------------------------|--|---|
| Multisystemic Therapy (MST) Effective 12/1/2021 | CO256/N448 | Code is not valid for Date of Service before 12/1/2021 | H2033 | HN | YES | Claim would be denied | Claim would be reimbursed |
| Multisystemic Therapy (MST) Effective 12/1/2021 | CO256/N448 | Code is not valid for Date of Service before 12/1/2021 | H2033 | HO | YES | Claim would be denied | Claim would be reimbursed |
| Multisystemic Therapy (MST) Effective 12/1/2021 | CO256/N448 | Code is not valid for Date of Service before 12/1/2021 | H2033 | HK, HN | YES | Claim would be denied | Claim would be reimbursed |
| Multisystemic Therapy (MST) Effective 12/1/2021 | CO256/N448 | Code is not valid for Date of Service before 12/1/2021 | H2033 | HK, HO | YES | Claim would be denied | Claim would be reimbursed |
| Functional Family Therapy (FFT) Effective 12/1/2021 | CO256/N448 | Code is not valid for Date of Service before 12/1/2021 | H0036 | HN | YES | Claim would be denied | Claim would be reimbursed |
| Functional Family Therapy (FFT) Effective 12/1/2021 | CO256/N448 | Code is not valid for Date of Service before 12/1/2021 | H0036 | HO | YES | Claim would be denied | Claim would be reimbursed |
| Functional Family Therapy (FFT) Effective 12/1/2021 | CO256/N448 | Code is not valid for Date of Service before 12/1/2021 | H0036 | HK, HN | YES | Claim would be denied | Claim would be reimbursed |
| Functional Family Therapy (FFT) Effective 12/1/2021 | CO256/N448 | Code is not valid for Date of Service before 12/1/2021 | H0036 | HK, HO | YES | Claim would be denied | Claim would be reimbursed |
| Crisis Intervention Term 11/30/2021 | CO256/N448 | Code is not valid for Date of Service after 11/30/2021 Correct and resubmit using appropriate modifier | H0036 | None | NO | Claim would be reimbursed | Claim would be denied |
| Mobile Crisis Response Effective 12/1/2021 | CO256/N448 | Code is not valid for Date of Service before 12/1/2021 | H2011 | HO | NO | Claim would be denied | Claim would be reimbursed |
| Mobile Crisis Response Effective 12/1/2021 | CO256/N448 | Code is not valid for Date of Service before 12/1/2021 | H2011 | HK | NO | Claim would be denied | Claim would be reimbursed |
| Mobile Crisis Response Effective 12/1/2021 | CO256/N448 | Code is not valid for Date of Service before 12/1/2021 | H2011 | 32 | NO | Claim would be denied | Claim would be reimbursed |
| Mobile Crisis Response Effective 12/1/2021 | CO256/N448 | Code is not valid for Date of Service before 12/1/2021 | H2011 | HT, HM | NO | Claim would be denied | Claim would be reimbursed |
| Mobile Crisis Response Effective 12/1/2021 | CO256/N448 | Code is not valid for Date of Service before 12/1/2021 | H2011 | HT, HO | NO | Claim would be denied | Claim would be reimbursed |
| Mobile Crisis Response Effective 12/1/2021 | CO256/N448 | Code is not valid for Date of Service before 12/1/2021 | H2011 | HT, HN | NO | Claim would be denied | Claim would be reimbursed |
| Mobile Crisis Response Effective 12/1/2021 | CO256/N448 | Code is not valid for Date of Service before 12/1/2021 | H2011 | HT | NO | Claim would be denied | Claim would be reimbursed |
| Mobile Crisis Response | CO256/N448 | Code is not valid for Date of Service after 11/30/2021 Correct and resubmit using appropriate modifier | H2011 | None | NO | Claim would be denied | Claim would be denied |
| Community Stabilization Effective 12/1/2021 | CO256/N448 | Code is not valid for Date of Service before 12/1/2021 | S9482 | HN | NO / YES for continued stay | Claim would be denied | Claim would be reimbursed |
| Community Stabilization Effective 12/1/2021 | CO256/N448 | Code is not valid for Date of Service before 12/1/2021 | S9482 | HO | NO / YES for continued stay | Claim would be denied | Claim would be reimbursed |
| Community Stabilization Effective 12/1/2021 | CO256/N448 | Code is not valid for Date of Service before 12/1/2021 | S9482 | HT, HM | NO / YES for continued stay | Claim would be denied | Claim would be reimbursed |

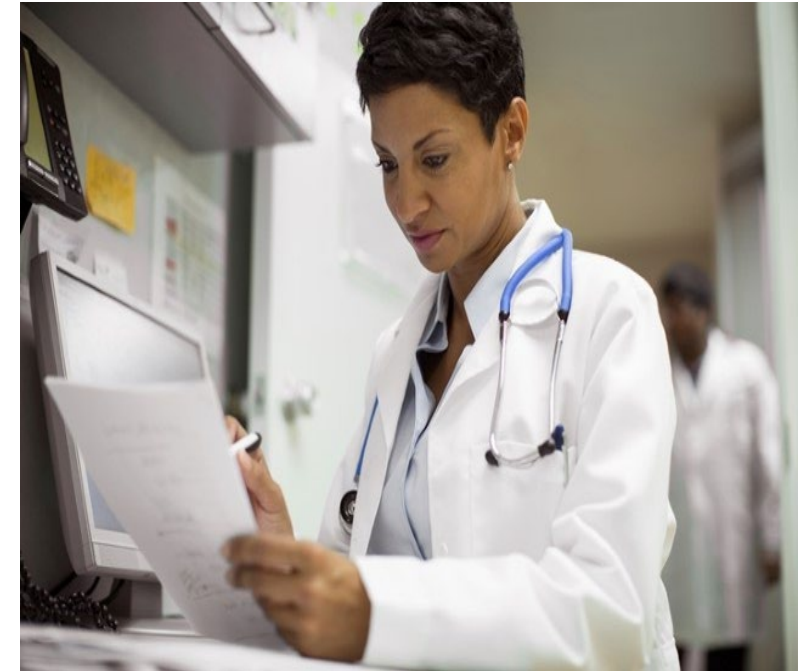


Bravo II Service Authorization Impact

Any applicable services that will span the 12/1 go live will be adjusted 12/1 forward to cover new service code.

The portal located on provider express has been updated to be in line with BRAVO Phase II Enhancement.

A portal training deck and the portal request form can be found on the Virginia page of providerexpress.com





Training Opportunities

Bravo II Trainings and Documentation:

[DMAS Mobile Crisis Response and Community Stabilization Provider Manual Training](#)

[DMAS Multisystemic Therapy and Functional Family Therapy Provider Manual Training](#)

[DMAS 23-Hour Crisis Stabilization and Residential Crisis Stabilization Unit Provider Manual Training](#)

Additional Licensing Information:

[Office of Licensing / Virginia Department of Behavioral Health and Developmental Services](#)





BRAVO II Survey

Please be sure and respond to the survey that was sent to you regarding your intent in providing the new Crisis Services.

Or reach out to john_strube@optum.com and let us know

Or to launch survey click the link below:
https://optumhealthresearch1.co1.qualtrics.com/jfe/preview/SV_9RXGQldK9bzl6vk?Q_CHL=preview



Optum/United Healthcare Community Plan of Virginia - Project BRAVO survey

Identification and Contact Information

| | |
|---|----------------------|
| Provider/Group/Facility Name | <input type="text"/> |
| National Provider Identifier (NPI) Number | <input type="text"/> |
| TAX ID Number (TIN) | <input type="text"/> |
| Provider/Group/Facility Contact Name | <input type="text"/> |
| Provider/Group Facility Contact Email | <input type="text"/> |

Next



Additional Questions

Reach out to your Virginia network provider relations contact for assistance

Central VA/Tidewater

John Strube john_strube@optum.com

Northern VA

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Charlottesville/Western/Roanoke

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