Physicians, Practice Managers, and Staff,

Welcome to the Department of Veterans Affairs Community Care Network (VA CCN). You are invited to attend a **Veterans Affairs Community Care Network Overview** educational session.

Join us for one of the following virtual <u>one-hour</u> educational presentations to learn more about VA CCN, treating Veterans and doing business with the VA and Optum.

During this webinar we will discuss:
- VA CCN Overview
- Referrals and Appointment Scheduling
- Providing and Coordinating Care
- Medical Documentation Requirements and Claims
- Where to locate additional resources

Registration is required and space is limited. **Please register for one of the sessions below by clicking the link for the day you can attend.**

Date	Microsoft Teams Registration Link
Tuesday April 4th, 2023 2:00 p.m. ET	click here to register
Monday April 10th, 2023 11:00 a.m. ET	click here to register
Wednesday April 19th, 2023 12:00 p.m. ET	click here to register
Thursday April 27th, 2023 11:00 a.m. ET	click here to register
Monday May 1st, 2023 1:00 p.m. ET	click here to register
Tuesday May 9th, 2023 11:00 a.m. ET	click here to register
Tuesday May 16th, 2023 1:00 p.m. ET	click here to register
Tuesday May 23rd, 2023 10:00 a.m. ET	click here to register
Monday June 5th, 2023 11:00 a.m. ET	click here to register
Tuesday June 13th, 2023 10:30 a.m. ET	click here to register
Wednesday June 21st, 2023 1:00 p.m. ET	click here to register
Tuesday June 27th, 2023 1:00 p.m. ET	click here to register

Please take some time to review your demographic data to ensure that it is current and accurate:

- The quick and convenient way to review and update your network and demographic information is through: providerexpress.com > My Practice Info

- If you have any questions, you can contact the VA CCN Provider Services line, Monday – Friday, 8 a.m. – 6 p.m. provider's local time, excluding federal holidays: **Region 1**: **1-888-901-7407**

Take advantage of VA CCN Training and Resources:

- There are several webinar training sessions available to learn more about VA CCN. The training offered provides a great deal of information about the product, the benefits, and the resources available to your organization as part of the Community Care Network. Please select one of the sessions dates at the link below and join us to discuss this new and exciting opportunity to offer quality care to our Veterans: providerexpress.com > Training > Veterans Affairs Community Care Network (VA CCN) Resources.

- In addition to the training sessions mentioned above, Educational On-Demand videos, including Department of Veterans Affairs Community Care Overview, are available at: vacommunitycare.com/provider > Training & Guides > Self-Service Resources and Educational Videos

- We encourage you to review the Training and Resources Guides, including the VA CCN Provider Manual, Provider Reference Guide, VA CCN Provider Services and Resources and more by visiting the Optum VA Community Care Network Provider Portal at: vacommunitycare.com/provider > Training & Guides

Be sure to check out our new Veterans Affairs Community Care Network (VA CCN) Resources page on Provider Express.

If you have questions regarding this network, please call our VA CCN Provider Services at **1-888-901-7407**.

Thank you for supporting our nation's heroes.

Adam T. Pancake, LPC
Manager – VA CCN Provider Advocacy
Optum Provider Services

United Behavioral Health and United Behavioral Health of New York, I.P.A., Inc. operating under the brand Optum